Staff Augmentation for FinTech Company

PROJECT DETAILS

- Staff Augmentation
- 🗟 Nov. 2021 Ongoing
- 🗈 \$50,000 to \$199,999
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PROJECT SUMMARY

UN1QUELY has provided a security operations professional and an application security expert for a FinTech company. They're responsible for maintaining the client's security scanning tool.

PROJECT FEEDBACK

UN1QUELY has provided great resources at a competitive price. Their support has helped streamline the client's day-today application security operations and remediate existing issues. They ensure a seamless workflow by communicating well and regularly touching base with the client.

The Client

Please describe your company and your position there.

I am the Security Operations Manager for Gilded. We are a financial tech company that creates a platform for clients (organizations) and customers (individuals) to buy, trade, and sell gold.

The Challenge

For what projects/services did your company hire UN1QUELY?

We have hired UN1QUELY to help build out and supplement our staff with a Security Operations professional and an Application Security expert.



CLIENT RATING

5.0 Overall Score

Quality:	 5.0
Schedule:	5.0
Cost:	4.5
Would Refer:	5.0



The Approach

How did you select this vendor and what were the deciding factors?

We reviewed multiple offers from various companies for help with these 2 initiatives. UN1QUELY provided great talent, off-hours (from where we are based in the EST timezone) for a reasonable rate. It was an easy decision.

Describe the project in detail and walk through the stages of the project.

The contractors hired stood up an Application Security scanning tool and maintained it for months. They made continuous improvements and remediation to existing problems and processes. From a security operations point of view, they engage every day on Threat Hunting, project work, and other day-to-day operations.

How many resources from the vendor's team worked with you, and what were their positions?

We had 2 resources, one application security engineer, and one security operations engineer. They are knowledgeable, skilled, and consistent in their performance.

The Outcome

Can you share any outcomes from the project that demonstrate progress or success?

They were able to create our day-to-day application security program, report on findings, and successfully remediate issues that were found in the operational side of the business.

How effective was the workflow between your team and theirs?

We have 2 touch points (video calls) every week and the resources check in daily to ensure they are on track and focusing on priority items.

What did you find most impressive or unique about this company?

The folks we hired are above average in their assigned roles and are amicable as well. It is easy to work with and give direction to the contractors we hired, and work is completed correctly.

Are there any areas for improvement or something they could have done differently?

We are very happy with UN1QUELY's contributions to our environment and do not have an area of improvement.



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